

BRIGHTWORKS TECHNOLOGIES

Tolvey Byrd, Owner / Principal Consultant | 140 Stoneridge Dr, Suite 430, Columbia, SC 29210 | (803) 888-2400 | tolvey@brightworks.io | UEL: FAJFW1AJTZJ8 | CAGE: 9KWT3

WHO WE ARE

Service-Disabled Veteran-Owned Small Business (SDVOSB) established in 2015, delivering mission-focused IT consulting and managed services to federal contractors and commercial clients.

We break down IT barriers and pave the way for your success through tailored solutions that drive efficiency, security, and operational reliability — backed by **over 20 years of industry experience.**

CERTIFICATIONS & DESIGNATIONS

- ✓ Service-Disabled Veteran-Owned Small Business (SDVOSB)
- ✓ Veteran-Owned Small Business (VOSB)
- ✓ Small Business

TARGET AGENCIES

NASA · DoD Components · DHA · VA · Federal Civilian Agencies · Scientific Institutions

NAICS CODES

541512 · 541513 · 541519 · 518210 · 541690 · 561499

CORE CAPABILITIES



Managed IT Services

24/7/365 RMM, help desk, server & endpoint management, proactive consulting



Network Analysis & Design

Architecture assessment, design, and full implementation aligned to mission & security standards



Backup & Disaster Recovery

Automated encrypted backup, local & cloud replication, DR planning with defined RTO/RPO



Cybersecurity Services

Firewall, IDS/IPS, vulnerability mgmt, incident response, NIST & CMMC compliance support



Cloud & Infrastructure

Cloud migration, hybrid architecture design, scalable high-availability management



HPC & Scientific IT

Large-scale scientific data processing, automated pipelines, research computing for NASA

KEY DIFFERENTIATORS

20+

Years IT Experience

Expert team with industry certifications

2 Hr

Critical SLA Response

Contractually guaranteed response times

80%+

Remote Delivery

Scalable support across distributed locations nationwide

PAST PERFORMANCE

Contract / Program	Client / Prime	Period of Performance	Scope Summary
NASA TIMED / SABER Mission — IT Systems Support Subcontractor NNG07EK68C, Task GATS_SC_160003-003	GATS, Inc.	Dec 2015 – Present	IT infrastructure management for SABER data processing systems; database maintenance, ephemeris data ingestion monitoring, website maintenance, monthly science team reporting
NASA AIM / SOFIE Mission — IT Systems Support Subcontractor GATS_SC_160003, Task 002	GATS, Inc. / Hampton University	Dec 2015 – Sep 2025	IT infrastructure for SOFIE under AIM Science Program; data processing systems, automated ingestion pipeline monitoring, database administration, website maintenance
GATS, Inc. Multi-Site IT Maintenance — Managed Services Contractor GATS_SC_160003, Task 001	GATS, Inc.	Dec 2015 – Present	Primary MSP across 3 facilities (Newport News VA; Boulder CO; Driggs ID); internet, networking, Wi-Fi, servers, endpoints; remote management with periodic on-site support
MSP Commercial Client Portfolio — Managed IT & Cybersecurity	Multiple SMB Clients, SC	Jan 2024 – Present	24/7 RMM, managed firewall, IDS/IPS, VPN, backup & DR, server & endpoint mgmt, next-gen AV, patch management, help desk with guaranteed SLA response times